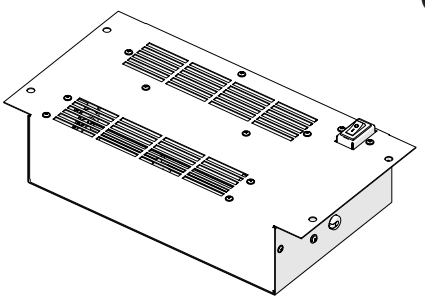
Dimplex®

Better solutions through innovation



Owner's Manual

Model
DHOP1341
6909070159

IMPORTANT SAFETY INFORMATION: Always read this manual first before attempting to install or use this heater. For your safety, always comply with all warnings and safety instructions contained in this manual to prevent personal injury or property damage.

To view the full line of Dimplex products, please visit www.dimplex.com

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Always use a qualified technician or service agency to repair this heater.

! NOTE: Procedures and techniques that are considered important enough to emphasize.

CAUTION: Procedures and techniques which, if not carefully followed, will result in damage to the equipment.

WARNING: Procedures and techniques which, if not carefully followed, will expose the user to the risk of fire, serious injury, or death.

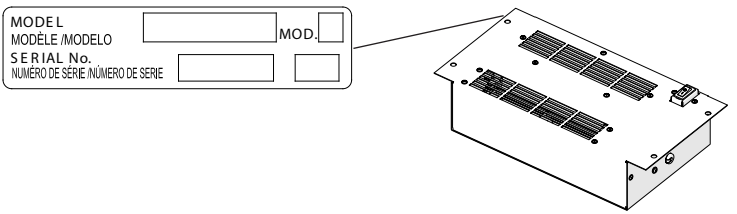
Welcome & Congratulations

Thank you and congratulations for choosing to purchase an electric heater from Dimplex, the world leader in electric heaters.

Please carefully read and save these instructions.

⚠ **CAUTION:** Read all instructions and warnings carefully before starting installation. Failure to follow these instructions may result in a possible electric shock, fire hazard and will void the warranty.

Please record your model and serial numbers below for future reference: model and serial numbers can be found on the Model and Serial Number Label of your heater.



STOP **NO NEED TO RETURN TO THE STORE**

Questions with operation or assembly? Require Parts Information?
Product Under Manufacturer's Warranty?

Contact us at: **www.dimplex.com/customer_support**
For Troubleshooting and Technical Support

OR **Toll-Free 1-888-DIMPLEX** (1-888-346-7539)
Monday to Friday 8:00 a.m. to 4:30 p.m. EST
Please have your model number and product serial number ready. (See above)

IMPORTANT INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

① Read all instructions before using the heater.

② The heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. The surface around the heater outlet becomes hot during heater operation.

DANGER: High temperatures may be generated under certain abnormal conditions. Do not partially or fully cover or obstruct the front of this heater.

③ Extreme caution is necessary when any heater is used by or near children or invalids and whenever the unit is left operating and unattended.

④ Always unplug the heater when not in use.

⑤ Do not operate any heater after it malfunctions. Disconnect power at the service panel and have the heater inspected by a reputable electrician before reusing.

⑥ Do not operate any unit with a damaged cord or plug, or if the heater has malfunctioned, or if the heater has been dropped or damaged in any manner, contact Dimplex Technical Service at 1-888-346-7539.

⑦ Do not use outdoors.

⑧ The heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.

⑨ Do not run the cord under carpeting. Do not cover cord with throw rugs, runners, or the like. Arrange cord away from traffic area and where it will not be tripped over.

⑩ To disconnect the unit, turn the controls off, then disconnect the plug.

⑪ Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage to the heater.

⑫ To prevent a possible fire, do not block air intake or exhaust in any manner.

⚠ IMPORTANT INSTRUCTIONS

⑬ All electrical heaters have hot and arcing or sparking parts inside. Do not use in areas where gasoline, paint, or flammable liquids are used or stored.

⑭ Do not modify the heater. Use it only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.

⑮ To reduce the risk of electric shock, this appliance has a three pronged plug. This plug will fit in a grounded outlet/inlet only one way. If the plug does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

⑯ Always use a certified electrician should new circuits or outlets be required.

⑰ Always use properly grounded, fused and polarized outlets.

⑱ Disconnect all power supply before performing any cleaning, maintenance or relocation of the unit.

⑲ When transporting or storing the unit and cord, keep in a dry place, free from excessive vibration and store so as to avoid damage.

! **NOTE:** Changes or modifications not expressly approved by the party responsible for compliance could void user's authority to operate the equipment.

CAUTION
RISK OF ELECTRIC SHOCK
DO NOT OPEN
NO USER-SERVICABLE PARTS INSIDE

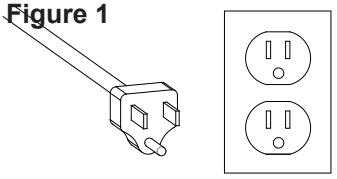
SAVE THESE INSTRUCTIONS

Heater Installation

WARNING: Ensure the power cord is not installed so that it is pinched or against a sharp edge and ensure that the power cord is stored or secured to avoid tripping or snagging to reduce the risk of fire, electric shock or injury to persons.

WARNING: Construction and electrical outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electric shock and injury to persons.

Figure 1



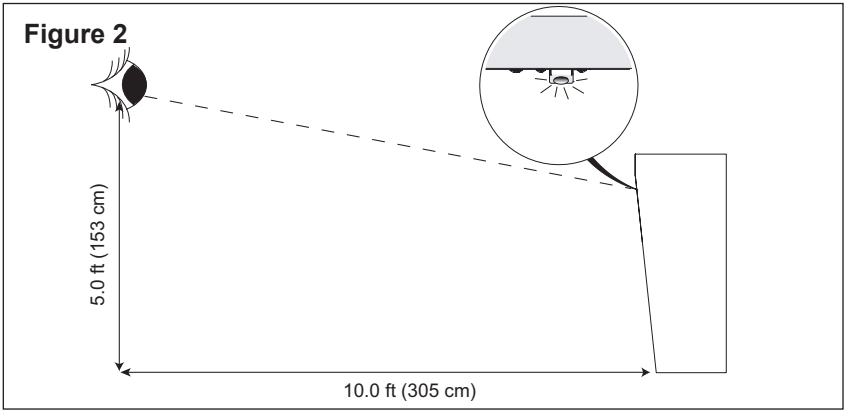
WARNING: Do not attempt to wire your own new outlets or circuits. To reduce the risk of fire, electric shock or injury to persons, always use a licensed electrician.

WARNING: To reduce the risk of fire, do not store or use gasoline or other flammable vapors or liquids in the vicinity of the heater.

CAUTION: To reduce the risk of electric shock, this appliance has a three pronged plug (Figure 1). This plug will fit in a grounded outlet/inlet only one way. If the plug does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

NOTE: A 15 Amp, 120 Volt circuit is required. A dedicated circuit

Figure 2



is preferred but not essential in all cases. A dedicated circuit will be required if, after installation, the circuit breaker trips or fuse blows on a regular basis when the heater is operating. Additional appliances on the same circuit may exceed the current rating of the circuit breaker.

Installation Options

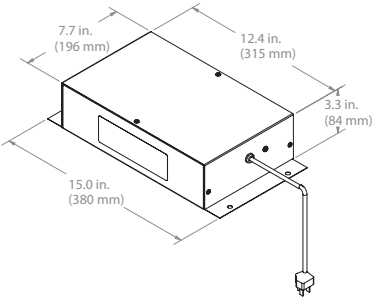
The heater is supplied installed in a Dimplex mantel. The heater is intended to be plugged into the Dimplex Optimyst® Cassette which will allow the unit to be controlled using the provided remote to provide supplemental heat.

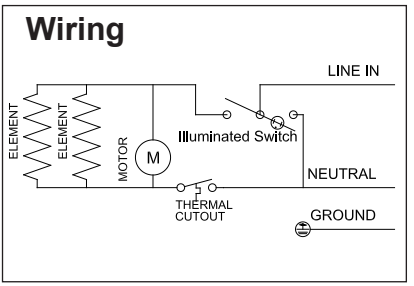
If not installing the unit into a Dimplex mantel the unit needs to be installed so that the heater outlet is horizontal to the ground. The ***required opening dimensions*** for the heater are: 12.6 in. (320 mm) wide x 3.5 in. (89 mm) high x 7.7 in. (196 mm) deep.

! NOTE: The heater does not require any additional venting.

! NOTE: If installing the unit in a custom built mantel install the heater so that the pilot light can be seen 5 ft (153 cm) from the floor and 10 ft (305 cm) from the unit. (Figure 2)

Figure 3 - Unit Dimensions





Operation

WARNING: This electric heater must be properly installed before it is used.

The On/Off switch supplies power to the heater. When the switch is in the "I" position, the unit is On, and will be indicated by the red light. When the switch is in the "O" position, the unit is OFF.

Resetting the Temperature Cutoff Switch

Should the heater overheat, an automatic switch will turn the heater off and it will not come back on without being reset. The temperature cutoff switch can be reset by unplugging the unit, waiting 5 minutes and plugging the unit back in.

CAUTION: If you need to continuously reset the heater, unplug the unit and call Dimplex North America Limited at 1-888-346-7539 for technical support. Please have your model and serial number ready when calling.

Maintenance

WARNING: Disconnect power before attempting any maintenance or cleaning to reduce the risk of fire, electric shock or damage to persons.

NOTE: The heater should not be operated with an accumulation of dust or dirt on or in the unit, as this can cause a build up of heat and eventual damage. For this reason the heater must be inspected regularly, depending upon conditions and at least at yearly intervals.

Heater Surface Cleaning

Use a cloth dampened with warm water only to clean painted surfaces of the electric heater. Do not use abrasive cleaners.

Warranty

1 YEAR LIMITED WARRANTY

Products to which this limited warranty applies

This limited warranty applies to your newly purchased Dimplex heater. This limited warranty applies only to purchases made in any province of Canada except for Yukon Territory, Nunavut, or Northwest Territories or in any of the 50 States of the USA (and the District of Columbia) except for Hawaii and Alaska. This limited warranty applies to the original purchaser of the Product only and is not transferable.

Products excluded from this limited warranty

Products purchased in Yukon Territory, Nunavut, Northwest Territories, Hawaii, or Alaska are not covered by this limited warranty. Products purchased in these States, provinces, or territories are sold AS IS without warranty or condition of any kind (including, without limitation, any implied warranties or conditions of merchantability or fitness for a particular purpose) and the entire risk of as to the quality and performance of the products is with the purchaser, and in the event of a defect the purchaser assumes the entire cost of all necessary servicing or repair.

What this limited warranty covers and for how long

Products covered by this limited warranty have been tested and inspected prior to shipment and, subject to the provisions of this warranty, Dimplex warrants such products to be free from defects in material and workmanship in respect of the heater components of the Product for a period of 12 months from the date of the first purchase of the Product.

This limited warranty period also applies to any implied warranties that may exist under applicable law. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to the purchaser.

What this limited warranty does not cover

This limited warranty does not apply to Products that have been repaired (except by Dimplex or its authorized service representatives) or otherwise altered. This limited warranty does further not apply to defects resulting from misuse, abuse, accident, neglect, incorrect installation, improper maintenance or handling, operation with an incorrect power source, fire or other circumstance outside of Dimplex's control including, without limitation, an Act of God.

What you must do to get service under this limited warranty

Defects must be brought to the attention of

Warranty

Dimplex Technical Service by contacting Dimplex at 1-888-DIMPLEX (1-888-346-7539), or 1367 Industrial Road, Cambridge Ontario, Canada N1R 7G8. Please have proof of purchase, catalogue/model and serial numbers available when calling. Limited warranty service requires a proof of purchase of the Product.

What Dimplex will do in the event of a defect

In the event the Product or part covered by this limited warranty is proven to be defective in material or workmanship during, in the One Year Warranty period, as applicable, you have the following rights:

- Dimplex will in its sole discretion either repair or replace such defective Product or part without charge. If Dimplex is unable to repair or replace the Product or part, or if repair or replacement is not commercially practicable or cannot be timely made, Dimplex may, in lieu of repair or replacement, choose to refund the purchase price for the Product or part.
- Limited warranty service will be performed solely by dealers or service agents of Dimplex authorized to provide limited warranty services.
- This limited warranty does not entitle the purchaser to on-site or in-home services. On-site or in-home services may be performed at the purchaser's specific request and expense at Dimplex's then-current rates for such services.
- Dimplex will not be responsible for, and the limited warranty services shall not include, any expense incurred for installation or removal of the Product or part (or any replacement Product or part) or any labour or transportation costs. Such costs shall be the purchaser's responsibility.

What Dimplex and its dealers and service agents are also not responsible for:

IN NO EVENT WILL DIMPLEX, OR ITS DIRECTORS, OFFICERS, OR AGENTS, BE LIABLE TO THE PURCHASER OR ANY THIRD PARTY, WHETHER IN CONTRACT, IN TORT, OR ON ANY OTHER BASIS, FOR ANY INDIRECT, SPECIAL, PUNITIVE, EXEMPLARY, CONSEQUENTIAL, OR INCIDENTAL LOSS, COST, OR DAMAGE ARISING OUT OF OR IN CONNECTION WITH THE SALE, MAINTENANCE, USE, OR INABILITY TO USE THE PRODUCT, EVEN IF DIMPLEX OR ITS DIRECTORS, OFFICERS, OR AGENTS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSSES, COSTS OR DAMAGES, OR IF SUCH LOSSES, COSTS, OR DAMAGES ARE FORESEEABLE. IN NO EVENT WILL DIMPLEX, OR ITS OFFICERS, DIRECTORS, OR AGENTS BE LIABLE FOR ANY DIRECT LOSSES, COSTS, OR DAMAGES THAT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO THE PURCHASER.

How State and Provincial law apply

This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. The provisions of the United Nations Convention on Contracts for the Sale of Goods shall not apply to this limited warranty or the sale of Product covered by this limited warranty.

Dimplex®

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